



QUALITY POLICY STATEMENT

Keeling & Walker Limited is committed to excellence in quality of product and service to customers.

To this end Keeling & Walker Limited operates a formal quality management system which meets in full the requirements of ISO 9001.

Continual improvement of the quality management system is driven by establishing and reviewing quality objectives through management review.

Information used to establish these objectives includes monitoring of customer satisfaction, customer feedback and effectiveness of processes. These quality objectives form part of the Company's business objectives.

Keeling & Walker Limited ensures, via the provision of information, instruction and training, that all employees are fully conversant with the quality policy and commitment to quality.

This quality policy is an essential part of the business policy of Keeling & Walker Limited, therefore its continuing suitability within the business policy will be regularly reviewed.

Where a customer states requirements beyond the scope of this policy, it is Company policy to ensure that the requirements of the customer are met.

Dr Dieter Guhl

Managing Director

KEELING & WALKER LIMITED

Ref: KW-QPS

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